

RISK ASSESSMENT

Subject of Assessment	Coronavirus (COVID-19)		
Task/Activity	Managing the risk of Coronavirus (COVID-19) exposure whilst undertaking all work activities		
Assessor	Chris Phillips	Location of Assessment	Showroom – 18/5/20

Risk Rating Matrix (RR)	Likelihood (L)		
Consequence (C)	Certain or near certain to occur (High)	Reasonably likely to occur (Medium)	Unlikely to occur (Low)
Fatality; major injury or illness causing long term disability (High)	HIGH (H)	HIGH (H)	MEDIUM (M)
Injury or illness causing short term disability (Medium)	HIGH (H)	MEDIUM (M)	LOW (L)
Other injury or illness (Low)	MEDIUM (M)	LOW (L)	LOW (L)

Ref	Hazards (Unsafe Condition)	Who is at risk? (and how)	Controls in place	L	C	RR	Adequately controlled?
1	COVID-19 (Someone infected entering the workplace)	Employees (A visitor or employee enters the workplace and passes the virus onto employees)	<ul style="list-style-type: none"> Information posters highlighting the symptoms and the risk of COVID-19 is around the factory including Good In area Symptomatic individuals will not be allowed entry. COVID-19 information posters are placed in designated locations within the workplace (notice boards etc.) for all employees & visitors. Best practice Hygiene requirements (handwashing etc.) are being enforced and included in all inductions. Employees have been instructed to wash their hands frequently for at least 20 seconds duration. No handshaking. Visitors are permitted until further notice by appointment only, and PPE is provided for their use. 	M	M	M	Yes

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2	COVID-19 (Someone becomes ill in the workplace)	Employees, Visitors (Inc. Customers) (Contract COVID-19 in workplace)	<ul style="list-style-type: none"> UK Government guidance to be followed Persons showing signs of COVID-19 infection will be removed from the workplace to the designated area, away from other staff and sent home with support required. The person will be advised to follow NHS Guidance online. If the person is a visitor their organisation will be informed. The workplace will be decontaminated following governmental guidance. Best practice Hygiene requirements (handwashing etc.) are being enforced and included in all inductions. Employees have been instructed to wash their hands frequently for at least 20 seconds duration. No handshaking. This information has been passed onto all employees. Customers / Visitors are provided with PPE at the front of the Showroom, as well as posters advising of our recommended steps to prevent the spread of the virus. All surfaces touched by staff, visitors or customers will be highlighted with stickers and cleaned as soon as possible. 	M	M	M	Yes
3	COVID-19 (Contaminated Workplace)	Employees, Visitors (Inc. Customers) (Contract COVID-19 in workplace)	<ul style="list-style-type: none"> UK Government guidance is being followed. Hand sanitisers have been placed in the workplace and employees are encouraged to carry their own sanitary wipes. Extra hygiene requirement (handwashing etc.) in place. Multi-use handtowels are not used to dry hands. Employees are encouraged to implement increased cleaning regime. Equipment such as keyboards, work surfaces etc. to be regularly cleaned. This information has been passed onto all employees. Customers / Visitors are provided with PPE at the front of the Showroom, as well as posters advising of our recommended steps to prevent the spread of the virus. All surfaces touched by staff, visitors or customers will be highlighted with stickers and cleaned as soon as possible. 	M	M	M	Yes

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4	COVID-19 (proximity, workplace gatherings)	Employees, Visitors (Inc. Customers) (A person catches COVID-19 due to working closely with an infected person)	<ul style="list-style-type: none"> UK Government guidance to be followed. A social distancing policy has been implemented. <ul style="list-style-type: none"> All employees have been asked to work from home where possible. Only business critical face to face meetings to be undertaken on agreement with all involved. Customer meetings to be undertaken remotely by phone or video where possible. No handshaking or attendance at large meetings. This information has been passed onto all employees. Customers / Visitors are provided with PPE at the front of the Showroom, as well as posters advising of our recommended steps to prevent the spread of the virus. Social Distancing posters are placed around the Showroom and hazard tape on the floor in key areas. 	M	M	M	Yes

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5	COVID-19 (Vulnerable employees)	Employees with underlying health conditions. Reduced immunity, pregnancy, over 70, etc. (Contract COVID-19 in workplace)	<ul style="list-style-type: none"> UK Government guidance to be followed Employees have been instructed to self-isolate if they have had either a high temperature (37.8 centigrade or greater) or a continuous dry cough in the last 14 days – there have been no instances of either of these to date. Daily health checks are in place. Any vulnerable employees are required to work from home. Where home working is not possible arrangements are made to isolate employee at work if symptom free. Pregnant workers may be asked to commence maternity leave early if practicable. The company will arrange for meetings with clients/customers to be completed by video or audio conferencing where possible. All surfaces touched by staff, visitors or customers will be highlighted with stickers and cleaned as soon as possible. Any Customers or Visitors who are displaying any symptoms have been advised not to attend any showroom based appointments, and will be conducted via video call wherever possible as an alternative. 	M	M	M	Yes
6	COVID-19 (Employees who have contracted COVID-19)	Employees, visitors, members of the Public, Family members (Contract COVID-19 in workplace)	<ul style="list-style-type: none"> If NHS 111/online or a GP determines an employee has contracted COVID-19 they will be treated as off sick as per normal company sickness policy. Colleagues who have had contact with a symptomatic employee will be made aware of the symptoms and advised to follow NHS Online Guidance. The workplace will be decontaminated following governmental guidance. This information has been passed onto all employees. 	M	M	M	Yes

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7	COVID-19 (Presenteeism. Symptomatic or exposed employees remaining in workplace.)	Employees, members of the Public, Family members (Employees who are symptomatic or have been in contact o with someone with COVID-19 but continue to work despite being unwell)	<ul style="list-style-type: none"> UK Government guidance to be followed Employees are advised to follow NHS Guidance online. Symptomatic employees will be instructed to go home. Colleagues who have had contact with a symptomatic employee will be made aware of the symptoms and advised to contact NHS Guidance online. As a last resort, if we decide to suspend an employee this will be on full pay unless the employee's specific contract provides a right to suspend without full pay for this reason. Such as suspension will not be considered a medical suspension Any Customers or Visitors who are displaying any symptoms have been advised not to attend any showroom based appointments, and will be conducted via video call wherever possible as an alternative. 	M	M	M	Yes
8	COVID-19 (Self-Isolation and wellbeing)	Employees (Employees not aware of the need to or how self-isolate. Wellbeing/Loneliness issues from self-isolation)	<ul style="list-style-type: none"> NHS 111 online provides advice on when to self-isolate and access to an online interactive and personal checklist (Stay at Home Advice) A homeworkers risk assessment – either general or specific depending on risk levels – will be completed if home working continues, we will keep up to date on government guidelines Managers are to ensure that all employees now required to work from home have the necessary equipment to do their jobs safely. Managers & Colleagues are advised to keep in regular contact with home workers with regular individual, team calls etc This information has been passed onto all employees. 	M	M	M	Yes

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9	COVID-19 (Travelling abroad)	Employees & visitors (A person catches COVID-19 due to travelling abroad)	<ul style="list-style-type: none"> UK Government guidance to be followed FCO provides Foreign Travel advice for travellers CIPD provides advice for travellers returning to work from affected areas. We do not insist on employees travelling to work to an area with a higher risk of COVID-19 Employees are granted permission to cancel at short notice any pre-booked annual leave to an affected area i.e. no pressure to travel to affected destinations. 	M	M	M	Yes
10	COVID-19 (Information failure)	Employees & visitors (Escalation/de-escalation of Pandemic)	<ul style="list-style-type: none"> The company has a designated COVID-19 Appointed Persons, namely Directors and Helen Dawson whose responsibilities include; <ul style="list-style-type: none"> - Signing up to relevant websites to receive timely updates - Monitoring relevant websites & news outlets 	M	M	M	Yes

Hazard Ref	Additional control	Assigned to	Date Completed	L	C	RR

Date of Assessment	18/05/20	Signature	C Phillips
Review date	Currently daily, to ensure Government Guidance is being followed		